

# **SMS Privacy Policy**

## **Marquee Dental Partners SMS Privacy Policy**

We value your privacy and are committed to protecting your personal information. This SMS Privacy Policy explains how we collect, use, and protect information when you agree to receive text messages from us.

## **Terms and Conditions:**

By providing your mobile number, you agree to receive text messages from Marquee Dental regarding appointment reminders, updates, share important information regarding your treatment or account. Message frequency varies based on communication needs. Message & data rates may apply. No mobile information will be shared with third parties. You can reply STOP to unsubscribe at any time or HELP for assistance. You can visit our website, marqueedentalpartners.com, to check our Privacy Policy and Terms & Conditions.

#### 1. Information We Collect

When you opt in to receive text messages, we may collect:

- Your mobile phone number
- Your name and appointment details
- Communication preferences

#### 2. How We Use Your Information

We use SMS messages to:

- Send appointment reminders, confirmations, and updates
- Share important information regarding your treatment or account

We will never sell, rent, or share your mobile number with third parties for their marketing purposes.



## 3. Message Frequency

You may receive appointment-related text messages and, if applicable, occasional practice update messages. You can expect up to 4 messages per month, although actual frequency may vary based on your appointments and communication preferences.

## 4. Charges

Standard message and data rates may apply depending on your mobile carrier. Marquee Dental Partners is not responsible for these charges.

## 5. Opt-In Method

You may call your local office's phone number. When you call you may provide your consent verbally to receive text messages from us.

# 6. Opt-Out and Help

You may opt out of SMS communications at any time by replying **STOP** to any message. After opting out, you may continue to receive non-SMS communications (such as phone calls, emails, or mailed notices). For help, reply HELP to any message or contact us using the information below.

#### 7. Consent

By providing your phone number and opting in, you agree to receive SMS messages from Marquee Dental Partners. Consent is not a condition of receiving treatment or services.

# 8. Security

We take appropriate measures to protect your information. However, please note that SMS messaging is not a fully secure method of communication, and confidential patient information may be limited within text messages.



# 9. Changes to This Policy

We may update this SMS Privacy Policy from time to time. Updates will be posted on our website or provided directly to you.

## 10. Contact Us

If you have questions about this policy or your SMS preferences, please contact us: **Marquee Dental Partners** 615-620-5990 info@marqueedental.com 5300 Maryland Way, Ste 202, Brentwood, TN 37027